

Hosted PBX

FAST • FOCUSED • FLEXIBLE



BENEFITS OF WAVECOM SOLUTIONS

HOSTED PBX

- Lower capital investment: No need to purchase common equipment such as a PBX. IP phones are included with the service.
- Simplicity: Wavecom Solutions installs and configures your service and maintains it on a day-to-day basis. No need for expensive staffing or in-house telecommunications expertise.
- Scalability: Buy the service when you need it and as you need it. Add phones only when you need them and at minimal incremental cost.
- An end to product obsolescence: Evolutionary upgrades and everyday updates, such as new features, are automatic.
- Reliability: Wavecom Solutions monitors your service 24 / 7 / 365 and is staffed to respond to network alarms and equipment failures.
- Standardized technology: Choose from a selection of desktop telephones and service packages. Select the equipment and features that meet your needs and fit your pocketbook.
- Save on rent: Wavecom Solutions houses most of the equipment at its office. Keep the money you would spend on rent, air conditioning, and insurance and use the savings to grow your business!

ABOUT WAVECOM SOLUTIONS HOSTED PBX

Wavecom Solutions Hosted PBX uses the latest in technology to provide you with all the functions and features of an enterprise phone system at a fraction of the cost.

Packet Data + PBX Voice = Hosted PBX

Hosted PBX builds upon the benefits of traditional PBX solutions by combining them with the benefits of IP telephony, where a single broadband connection can be used to carry both voice calls and high speed data. When there are no calls, the entire connection can be used for your Internet data.

Hosted PBX is a total solution. Wavecom provides the network hardware, network connectivity, installation, configuration, ongoing maintenance, training and the support you need. We will even check your existing LAN wiring infrastructure! As a fully managed solution, Wavecom Solutions Hosted PBX lets you focus on your core business.

WHO WE ARE

Wavecom Solutions offers state of the art communications services to enterprise clients, local and international carriers, and residential customers. We leverage our robust inter-island fiber optic network to deliver services that are flexible and easily customized to provide you a premium end to end customer experience.

1132 Bishop Street, Suite 800 • Honolulu, HI 96813-2882
Phone: 1.855.WAVECOM (928.3266) • Fax: +1.808.791.3119
www.wavecomsolutions.com



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FEATURE PLANS THAT FIT YOUR BUSINESS NEEDS

Wavecom Solutions Hosted PBX offers feature-rich bundles of voice services that can be tailored to fit your business needs. Start with our basic business telephone station or upgrade to business User, Executive, Admin, Conference or Cordless telephone stations for more features and greater functionality. Need something extra? No problem. The choice is yours. With this level of flexibility, it's easy to create the Hosted PBX solution that's just right for your office network.

Basic Service	PBX Services	
	Bundled Voice + Internet	
Service Area	All Islands	
Minimum Requirement	10 or more telephone stations per site	
Internet Access	Included in service	
Hand Off	Voice	10/100 Ethernet via Cat5e to IP Phones
	Data	10/100 Ethernet
Equipment	Provided and maintained by Wavecom	
Bundled Long Distance	Available	
Voice Calling A la Carte Features	Available	
Productivity Application Services	Available	
LAN Ethernet ports for data	Available	

Web Based Communications Center

Use the power and the flexibility of the Internet to keep your business running. Fine tune voice features such as call forwarding, auto-attendant menus and speed dial codes anytime on the web. Make changes while at your desk, at home, wherever you are working. No need to wait for a service order to be completed. Need it now? Change it now. It's under your control, on your timetable.

Basic Voice Calling Feature Package

- IP phone included with service
- Caller ID Name & Number
- Outgoing Caller ID Blocking
- Automatic Recall/Last Call Return
- Three-Way Calling
- Call Transfer
- Call Hold
- Music on Hold
- Call Waiting (with Caller ID)
- Do Not Disturb

Available Long Distance Packages

Reduced rate long distance packages starting at 500 minutes per month to lower your monthly long distance costs..

Select Your Phone Station based on role and need

- Basic User - Includes basic calling features.
- Business User - Enhanced feature set and voicemail included.
- Executive User - Pro feature set and voicemail included.
- Admin User - Pro feature set including the Attendant Console.
- Conference - A high-quality, multi-user conference room phone.
- Cordless - DECT based cordless phone system supporting multiple handsets.

Productivity Applications

- Message Center: Provides Unified Messaging capabilities giving access to voice mail, email, and inbound fax messages via a single web based interface.
- Auto-Attendant: Use a web-based interface to configure an IVR (Interactive Voice Response) menu system for your callers. Publish one number for callers to reach anyone in your company.
- Attendant Console: Monitor and manage calls for multiple users from a single phone station.
- Music on Hold: Provide preconfigured or custom recordings to callers when they are put on hold.



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